


Mutare giSTT

Voicemail-to-Text for CX-E

Did you ever think you would be able to see your voicemail? Whether sitting in a business meeting or traveling on the road, there is a whole new way to get your voice messages. Through the Mutare giSTT service, CX-E users can receive their voicemail messages in text form delivered to their email. Transcribing voicemail messages adds a new level of efficiency and convenience to your business communications.

Mutare giSTT is available in two deployment models, both providing 24/7/365 service. One is a cloud service while the other is available to be deployed on your network, behind your firewall.

 **giSTT Auto** – A fully automated, cloud-based voice transcription service available in multiple languages – English (U.S., U.K. and Australian), French Canadian, U.S. Spanish, French, Spanish, Italian, and German. The latest in speech recognition technology is used to transcribe each message. The cloud-based recognition engine improves over time as it is able to learn from transcription feedback. Up to 60 seconds of a message are transcribed.

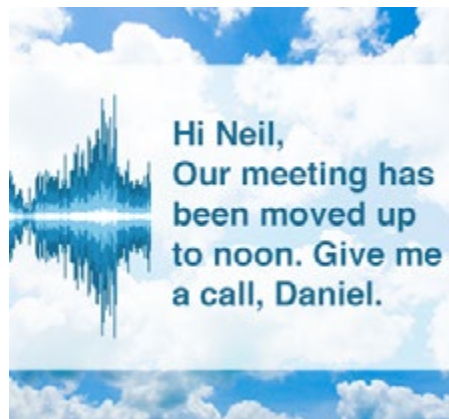
 **giSTT Enterprise** – A fully automated, customer premise-based voice transcription service. Messages never leave the customer’s location. giSTT Enterprise is available in U.S. English. Up to 60 seconds of a message are transcribed. Servers or virtual machines are required to support the giSTT Enterprise software.

giSTT Auto

Cloud-Based Service



Voicemail Message on CX-E



CX-E forwards to Mutare via email and Mutare converts voicemail-to-text



Mutare sends email with a text transcript of the voicemail to the user

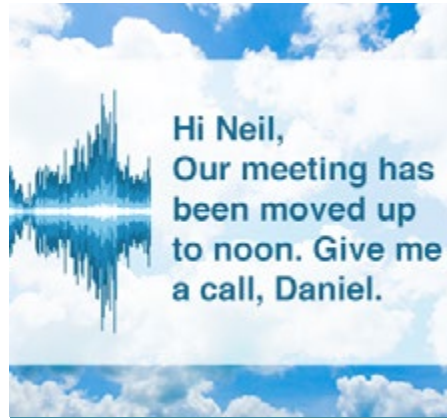
giSTT Enterprise



Premise-Based Service



Voicemail Message on CX-E and forwards to Mutare email gateway via email



Mutare email gateway posts audio to on-premise speech engine which converts voicemail-to-text



Email gateway sends email with a text transcript of the voicemail to the user



Industry's Most Interoperable, Unified Communications Platform

Ideal for Midsize Business to Multi-Site Global Enterprises

CX-E is the industry's most interoperable UC platform on the market. The extensive interoperability of the CX-E platform was developed specifically to support enterprises seeking to deploy UC in a rapidly evolving IT landscape – telephony, email and/or corporate databases – on-premise, in a private or the public cloud and/or a hybrid configuration. By deploying AVST's CX-E UC platform as part of an overall UC solution portfolio, enterprises can avoid single vendor lock-in, achieve high availability objectives and centralize UC infrastructure into a data center/private cloud configuration. CX-E delivers best-of-breed UC applications including: unified messaging; personal assistant; speech; mobile client; voicemail; automated attendant; IVR; call center; fax; notification and other business process applications.



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